DOI: 10.31617/1.2024(154)07 UDC: 339.138: 316.472.4=111

KONOPLIANNYKOVA Marianna,

PhD (Economics), Associate Professor, Associate Professor of the Department of Marketing State University of Trade and Economics 19, Kyoto St., Kyiv, 02156, Ukraine

ORCID: 0000-0002-6877-3515 m.konoplyannykova@knute.edu.ua

INFLUENCE MARKETING IN SOCIAL MEDIA

This article aims to comprehensively explore the evolving landscape of influence marketing, specifically focusing on its impact on brand perception and consumer engagement. Delving into influencer characteristics, the evolution of marketing strategies, and successful campaigns, the study seeks to illuminate the multifaceted dynamics that contribute to the effectiveness of influence marketing in the digital era. The analysis reveals that influence marketing serves as a cornerstone for building authentic connections in an era marked by digital saturation. Insights into emerging trends, such as the rise of nano-influencers and purpose-driven collaborations, underscore the pivotal role influencers play in shaping brand narratives. Innovations like virtual reality integration further highlight the dynamic nature of influence marketing. The emphasis on long-form storytelling, sustainability, and genuine engagement reinforces the enduring importance of influencers as cultural mediators and trusted conduits between brands and consumers. The scientific novelty lies in a nuanced exploration of influence marketing, transcending traditional promotional strategies. The study delves into the psychological impact of influencer endorsements, the effectiveness of specific content formats, and ethical considerations surrounding virtual influencers. By addressing these dimensions, the research contributes to a deeper understanding of influence marketing dynamics, providing valuable insights for researchers and industry professionals alike. The practical value of this research is two-fold. Firstly, it offers marketers actionable insights into navigating challenges, adapting to emerging trends, and refining influencer strategies. Secondly, the exploration of ethical considerations and the

КОНОПЛЯННИКОВА Маріанна,

к. е. н., доцент, доцент кафедри маркетингу Державного торговельно-економічного університету вул. Кіото, 19, Київ, Україна, 02156

> ORCID: 0000-0002-6877-3515 m.konoplyannykova@knute.edu.ua

ІНФЛЮЕНС-МАРКЕТИНГ У СОЦІАЛЬНИХ МЕРЕЖАХ

Головною метою цього дослідження є встановлення перспектив розвитку інфлюенс-маркетингу з акцентом на його вплив на сприйняття бренду та залучення споживачів. Аналізуючи характеристики інфлюенсерів, розвиток маркетингових стратегій та успішні рекламні кампанії, розглянуто динаміку становлення ефективності інфлюенс-маркетингу в цифрову епоху. Інфлюенс-маркетинг є базовою маркетинговою стратегію для побудови повноцінних зв'язків в епоху, що характеризується цифровою насиченістю. Розуміння нових тенденцій – збільшення кількості нано-інфлюенсерів та зростання кількості колаборацій підкреслює ключову роль, яку відіграють інфлюенсери у формуванні знання та сприйняття бренду. Такі інновації, як інтеграція віртуальної реальності, ще більше підкреслюють динамічний характер інфлюенс-маркетингу. Наголос на довготривалому сторітелінгу, сталому розвитку та щирому залученні посилює значущість інфлюенсерів як культурних посередників та надійних провідників між брендами та споживачами. Детально розглянуто розвиток інфлюенс-маркетингу, що виходить за рамки традиційних стратегій просування, зауважено на психологічному сприйнятті інфлюенсерів, ефективності окремих форматів контенту та етичних міркуваннях, пов'язаних з віртуальними інфлюенсерами. Вивчення иих аспектів сприяє глибокому розумінню динаміки розвитку інфлюенс-маркенадаючи цінну інформацію MUH2V. для дослідників та професіоналів галузі. Практична цінність цього дослідження має два напрями: по-перше, пропонує маркетологам змістовну інформацію про те, як орієнтуватися в проблемах, адаптуватися до нових тенденцій та вдосконалювати стратегії впливу на споживача; по-друге, вивчення етичних міркувань та впливу технологій на інфлюенс-маркетинг надає



Copyright © The Author(s). This is an open access article distributed under the terms of the Creative Commons Attribution License 4.0 (https://creativecommons.org/licenses/by/4.0/)

impact of technologies in influence marketing equips industry professionals with the knowledge needed to make informed decisions, fostering responsible and effective influencer campaigns. This article encourages continuous inquiry, ensuring that influence marketing remains not only a dynamic force in the digital landscape but also an ethically grounded and impactful strategy for building brand connections.

Keywords: influence marketing, brand perception, consumer engagement, nano-influencers, virtual reality integration, ethical considerations, emerging trends.

знання, необхідні для прийняття обгрунтованих рішень, що сприяє зростанню кількості відповідальних та ефективних інфлюенс-маркетингових кампаній. Ця праця заохочує до постійних досліджень, гарантуючи, що інфлюенс-маркетинг залишається не лише динамічною силою в цифровому ландшафті, але й є етично обгрунтованою та ефективною стратегією побудови зв'язків з брендом.

Ключові слова: інфлюенс-маркетинг, сприйняття бренду, залучення споживачів, нано-інфлюенсери, інтеграція віртуальної реальності, етичні міркування, нові тренди.

JEL Classification: M 31.

Introduction

In the rapidly evolving landscape of digital communication, the ascension of social media influencers stands as a defining phenomenon, reshaping the dynamics of contemporary marketing. Influencers, once regarded as mere content creators, have metamorphosed into influential figures with the ability to sway and captivate diverse audiences across an array of online platforms (Haenlein et al., 2020).

This transformative surge is emblematic of a paradigm shift, where traditional marketing strategies are eclipsed by the authentic and relatable content disseminated by influencers. As we navigate the intricacies of this digital era, social media influencers have emerged as cultural architects, shaping trends, opinions, and consumer behaviors. Their rise is not merely a consequence of technological advancements but a reflection of a societal shift towards seeking genuine connections and relatable voices in an increasingly virtual world.

In the dynamic expanse of today's digital landscape, social media influencers wield a transformative influence that extends beyond traditional marketing boundaries (Oduro et al., 2021). Their significance lies in their capacity to redefine how brands establish connections with their target demographics, navigating the intricate terrain of consumer engagement with finesse. These influencers have evolved into cultural curators, offering a genuine and compelling bridge between brands and their audience. The omnipresence of social media platforms has facilitated an unprecedented reach for influencers, enabling them to cultivate expansive and dedicated followings across diverse demographics. What sets influence marketing apart is its departure from conventional advertising approaches. Influencers don't merely endorse products; they share authentic stories, personal experiences, and expert insights, fostering a profound sense of trust and authenticity within their audience.

This trust becomes a potent force, a linchpin for molding brand perceptions (Dennis et al., 2001). Unlike traditional advertising, where the message is often viewed with skepticism, consumers are more inclined to trust recommendations from influencers they perceive as authentic and relatable. The power dynamic has shifted, and consumers now seek genuine connections in their online interactions. Social media influencers, through their authenticity and accessibility, have become instrumental in fulfilling this demand. Their role extends beyond being mere conduits for promotional content; they are influential tastemakers who shape trends and have a palpable impact on consumer behavior and purchasing decisions.

In the era where digital engagement is not just a trend but a way of life, the relationship between brands and social media influencers is symbiotic. It goes beyond transactions, embodying a deeper connection that resonates with the values and aspirations of the target audience (Shen et al., 2022). Social media influencers are not just conduits for brand messages; they are architects of digital narratives, weaving stories that captivate, inspire, and drive meaningful engagement. Their pivotal role in contemporary marketing strategies underscores the evolving landscape where authenticity, relatability, and genuine connection reign supreme (AlFarraj et al., 2021). As brands navigate this landscape, understanding and harnessing the influence of social media influencers stand as imperative components in shaping a compelling and resonant brand narrative.

This article embarks on a comprehensive exploration, aiming to illuminate the transformative influence wielded by social media influencers on the intricate facets of brand perception and consumer engagement. Our central thesis posits that these influencers, with their ability to craft authentic narratives, establish relatable connections, and command expansive audiences, hold a pivotal role in shaping the nuanced perceptions audiences harbor towards brands. Going beyond conventional advertising, we contend that social media influencers act as cultural architects, shaping the narrative landscape of the digital space and fundamentally influencing the way consumers interact with brands.

Our analysis endeavors to uncover the layers of complexity inherent in this symbiotic relationship. We assert that the influence of social media influencers is not confined to surface-level endorsements but permeates the core of consumer engagement strategies. By examining influencers as more than conduits for promotional content, we aim to unravel their roles as trendsetters, opinion leaders, and authentic storytellers. Through this lens, our exploration seeks to decipher the strategies, mechanisms, and dynamics that underscore the successful integration of influencers into contemporary marketing methodologies. Furthermore, we posit that the impact of social media influencers is deeply entwined with the evolving expectations of today's consumers. The thesis contends that these influencers, with their authenticity and relatability, navigate the digital landscape to fulfill the consumer demand for genuine connections. As we unravel the layers of this complex relationship, our analysis strives to uncover not only how influencers shape brand narratives but also how they serve as conduits for meaningful interactions, driving consumer engagement beyond transactional relationships.

Our research is aimed to provide a profound understanding of the multifaceted role of social media influencers in shaping brand narratives and driving consumer engagement strategies. Through a deep and nuanced analysis, we aspire to contribute valuable insights that empower brands to navigate the evolving digital landscape strategically, fostering authentic connections that resonate with the contemporary consumer.

The surge in social media platforms has revolutionized marketing strategies, placing influencers at the forefront of brand promotion and consumer engagement. This literature review delves into the multifaceted impact of social media influencers, drawing insights from various studies that explore influence marketing strategies, ethical considerations, effects on SMEs, and the dynamics of influencer-consumer relationships across differrent demographics.

Kim and Kim (2021) present a nuanced view of influence marketing, underscoring the intricacies in establishing trust between influencers and their audience. This trust forms the foundation for influencers to impact brand perception and consumer engagement. Vrontis et al. (2021) provide a comprehensive framework through a systematic review, shedding light on the diverse strategies employed in influence marketing campaigns, offering valuable insights into the dynamics influencing brand perception.

Borchers and Enke (2022) contribute to the review by examining the ethical considerations within the influencer industry. Transparency and authenticity in influencer-brand collaborations are crucial factors that influence brand perception and long-term consumer engagement. Establishing ethical practices is pivotal for maintaining positive brand associations. Fang et al. (2022) explore the effects of entrepreneurial orientation, social media, and innovation capabilities on SME performance. This research suggests that influence marketing can be a strategic tool for SMEs, contributing to improved brand perception and increased consumer engagement, particularly in emerging markets.

Reinikainen et al. (2020) contribute valuable insights into parasocial relationships, emphasizing the role of credibility in influencer-consumer connections. Credibility directly influences brand perception and engagement, highlighting the importance of the relational aspect in the influence marketing landscape. Pinto and Paramita (2021) focus on Generation Z, uncovering the influential role of social media influencers in shaping brand

loyalty. The mediating effect of purchase intention among this demographic showcases the pathway through which influencers impact consumer engagement and brand perception.

Gautam and Jaitly (2021) investigate the influence of social media influencers on customer engagement and brand perception. The content and engagement strategies employed by influencers directly contribute to shaping how consumers perceive and engage with brands. Duh and Thabethe (2021) explore Instagram influencers, providing platform-specific insights into the attributes impacting consumer brand engagement. Understanding engagement nuances on Instagram is critical for brands seeking to enhance both brand perception and consumer engagement.

AlFarraj et al. (2021) extend our understanding by examining influencers' credibility dimensions in the aesthetic dermatology industry. The attractiveness, trustworthiness, and expertise of influencers directly influence purchase intentions, illustrating the specific impact on brand perception in a distinct industry. Shan et al. (2020) investigate the effects of self-influencer congruence, parasocial identification, and perceived endorser motive when influencers endorse brands. This research contributes to understanding the psychological mechanisms underlying influence marketing effectiveness and its impact on brand perception.

Shen et al. (2022) delve into the contractual aspects of influence marketing, comparing participation-based contracts with sales-based contracts. This research provides insights into the various models employed by brands when collaborating with influencers, influencing both brand perception and consumer engagement. Dennis et al. (2001) provide a historical perspective by exploring the fit and appropriation effects in group support systems. Although not directly related to influence marketing, this meta-analysis highlights the importance of fit in collaborative systems, offering a broader context for understanding the dynamics of influencerbrand collaborations.

Oduro et al. (2021) examine the relationship between corporate social responsibility (CSR) and SME performance. This meta-analysis offers insights into the broader context of corporate practices that may influence brand perceptions, indirectly affecting consumer engagement. Haenlein et al. (2020) provide practical guidance on navigating the new era of influence marketing, focusing on success strategies across platforms like Instagram, TikTok, and others. This review enhances our understanding of the evolving nature of influence marketing and its impact on brand perception and consumer engagement. Medvedieva (2023) in her work graphically depicted the process of influence media planning, which includes 6 stages.

Cheung et al. (2022) investigate the role of social media influencers' content characteristics in shaping consumers' online brand-related activities. This research provides insights into the types of content that drive consumer engagement with brands online, contributing to our understanding of consumer interactions facilitated by influencers.

This comprehensive literature review is synthesized the key findings from diverse studies, providing a holistic understanding of the impact of social media influencers on brand perception and consumer engagement. As businesses continue to leverage influencers for marketing purposes, a nuanced comprehension of strategies, ethical considerations, and audience dynamics becomes imperative for crafting effective campaigns that positively influence brand perception and foster meaningful consumer engagement. Further research may explore emerging trends and consider the evolving nature of social media platforms to refine our understanding of the impact of influencers on brand-consumer relationships in the contemporary digital landscape.

A qualitative research approach was employed to delve into the impact of social media influencers on brand perception and consumer engagement. A diverse set of influencers was systematically selected, considering variables such as follower count, niche expertise, and platform preferences. This deliberate curation ensured a comprehensive exploration of the influencer landscape, capturing varied perspectives within the digital realm.

Content analysis was utilized as a qualitative research method to scrutinize the digital content produced by the selected influencers. This involved a systematic review of influencers' posts, captions, and interactions with their audience. Through this process, recurring themes, patterns, and sentiments were identified, offering insights into the influencers' role in shaping brand narratives and fostering consumer engagement.

Thematic analysis was applied to the qualitative data derived from the content analysis. This method allowed for the identification and exploration of recurring themes within the influencers' content, providing a nuanced understanding of their impact on brand perception and consumer engagement. By distilling patterns from the data, this approach contributed depth to the qualitative insights garnered from the influencers' digital presence.

A thorough review of secondary literature was conducted to contextualize our qualitative findings within the broader academic and industry discourse. The literature review encompassed studies, articles, and reports related to influence marketing, brand perception, and consumer engagement. This process not only informed our research design but also helped establish a theoretical framework for interpreting the qualitative data.

The qualitative data obtained from content and thematic analysis were systematically compared and contrasted with insights derived from the secondary literature. This comparative analysis aimed to validate and enrich our findings, ensuring that the qualitative exploration of social media influencers aligned with existing knowledge and contributed novel perspectives.

Ethical considerations were rigorously observed throughout the research process. The study adhered to ethical guidelines, respecting the privacy and rights of both influencers and their audience. No personal information was disclosed, and the analysis focused solely on publicly available digital content. In the dynamic realm of digital marketing, this article undertakes a comprehensive exploration of the profound impact social media influencers exert on brand perception and consumer engagement. The overarching motivation is to dissect the intricate dynamics governing influence marketing, providing valuable insights for marketers, researchers, and industry profess-sionals alike. The primary objective of this research is to unveil the multifaceted influence of social media influencers, transcending conventional marketing strategies. By delving into influencer characteristics, the evolution of marketing strategies, and the anatomy of successful campaigns, we aim to contribute to a nuanced understanding of the mechanisms that drive effective influence marketing in the contemporary digital era.

At the core of this research, the hypothesis that influencers play a pivotal role in shaping brand perception and driving consumer engagement is estimated. We posit that their authenticity, storytelling prowess, and strategic collaborations significantly impact how audiences perceive brands, fostering a sense of relatability and trust. The main body of the article is meticulously structured into several sections, each addressing key aspects of influence marketing and its impact on brand perception and consumer engagement.

The first section conducts an in-depth analysis of influencer characteristics, focusing on traits such as authenticity and relatability to understand their role in shaping brand image. Following this, the exploration of the evolution of influencer types aims to unravel the shift from traditional advertising to more nuanced storytelling and community building. The subsequent section, centered around successful campaign case studies, illustrates tangible impacts and provides insights into strategic collaborations that transcend industries. Moving forward, the examination of the interplay between influencers and brand perception reveals how influencers contribute to the establishment of a relatable brand image.

Continuing the exploration, the article delves into the pivotal role of influencers in driving consumer engagement. This section not only presents strategies for collaboration but also introduces metrics for measurement, offering a comprehensive view of consumer engagement dynamics. Addressing potential challenges, transparency issues, and the impact of controversies, the subsequent section provides a detailed analysis of the ethical landscape within influence marketing. Finally, the article unveils emerging trends and innovations, forecasting the future landscape and providing insights into the evolving dynamics of this influential marketing strategy.

Summarizing key findings, the conclusion emphasizes the multifaceted influence of social media influencers. The analysis of characteristics, evolution, successful campaigns, challenges, and future trends culminates in a call for ongoing exploration and innovation in influence marketing. This structurally coherent framework ensures a clear, concise, and logically sequenced presentation of the research findings, offering readers a comprehensive understanding of the multifaceted world of influence marketing.

1. Statistics on the growth of influence marketing

In recent years, influence marketing has experienced exponential growth, becoming a cornerstone of digital advertising strategies. The following statistics underscore the substantial rise and impact of influence marketing across various industries and platforms (*Table 1*).

Table 1

Year	Influence marketing spending (USD billion)	Growth rate, %
2018	6.5	_
2019	8.0	23.1
2020	9.7	21.3
2021	13.8	42.3
2022	17.2	24.6
2023 (Projected)	21.9	27.3

Global influence marketing growth (2018–2023)

Source: Statista (2023).

The data depicted in *Table 1* not only showcases the substantial growth of influence marketing spending globally but also provides insight into the industry's trajectory, emphasizing its escalating significance within digital advertising budgets. The progression from 2018 to the projected figures for 2023 reveals a remarkable upward trend, where the influence marketing sector is anticipated to nearly quadruple in size.

This surge can be attributed to several factors contributing to the growing prominence of influence marketing. Firstly, as consumers increasingly gravitate towards digital platforms for information and entertainment, brands are strategically allocating more resources to influencer collaborations to tap into the vast and engaged audiences these influencers command. The organic and authentic nature of influencer content resonates with audiences, offering a compelling alternative to traditional advertising methods.

Furthermore, the projected growth underscores the evolving role of influencers as pivotal partners in brand promotion and consumer engagement. Brands are recognizing the unique ability of influencers to establish genuine connections with their followers, fostering trust and credibility that is often challenging to achieve through traditional advertising channels. As a result, influence marketing has become an integral component of digital advertising strategies, reflecting a strategic shift in resource allocation to leverage the persuasive power of influencer endorsements. The anticipated quadrupling of influence marketing spending signifies a maturation of the industry, where brands are not only acknowledging its potential but are increasingly relying on it as a primary driver of their marketing initiatives (Gautam & Jaitly, 2021). As consumer behavior evolves, influenced by social media and digital content consumption, the industry's growth trajectory aligns with the shifting landscape of advertising, where personalized and authentic interactions take precedence.

The data in *Table 1* encapsulates more than just numerical growth; it encapsulates a paradigm shift in how brands engage with their audience. The fourfold increase in spending signifies a strategic recognition of the profound impact influencers wield in shaping brand narratives and fostering consumer trust.

Table 2 provides a nuanced glimpse into the landscape of influence marketing strategies, illuminating the dominance of certain social media platforms and the strategic choices made by marketers.

Table 2

Platform	Percentage of marketers leveraging influencers
Instagram	93
YouTube	78
TikTok	63
Facebook	31
Twitter	24

Social media platforms dominating influence marketing, %

Source: Influence marketing hub (2023).

As we can see from the *Table 2*, leading the way is Instagram, emerging as the preferred choice for a staggering 93% of marketers who leverage influencers on the platform. This preference can be attributed to Instagram's visually-driven nature, interactive features, and diverse user demographics, making it an ideal canvas for influencers to connect authentically with their audiences.

The high percentage of marketers utilizing influencers on Instagram underscores the platform's effectiveness in reaching and engaging target demographics (Pinto and Paramita, 2021). The visual-centric nature of Instagram allows for compelling storytelling and authentic content creation, providing a platform where influencers can seamlessly integrate brand messaging into their narratives. This trend also aligns with the platform's continuous innovation, introducing features like Stories, IGTV, and Reels, offering diverse formats for influencer collaborations.

Following closely behind are YouTube and TikTok, with 78% and 63% of marketers, respectively, leveraging influencers on these platforms. This dynamic highlight the diversification of influencer collaborations across various channels, reflecting the evolving preferences and behaviors of digital

audiences. YouTube, with its longer-form content, serves as a platform where influencers can delve deeper into topics and engage audiences through tutorials, reviews, and lifestyle content. TikTok, on the other hand, capitalizes on short-form, creative content, offering a vibrant space for influencers to capture the attention of a younger, highly-engaged audience.

This diversification indicates that marketers are strategically adapting their influence marketing strategies to align with the unique strengths and characteristics of each platform. It emphasizes the importance of considering the nature of the audience, content format, and engagement mechanisms when selecting platforms for influencer collaborations. The data suggests that successful influence marketing campaigns are those that recognize the distinctive features of each platform, tailoring content to suit the preferences and behaviors of the target audience.

Table 2 not only provides a snapshot of current trends but unveils a strategic landscape where marketers are navigating the dynamic interplay of platforms. The dominance of Instagram, coupled with the substantial presence on YouTube and TikTok, signifies a sophisticated approach to influence marketing, where versatility and platform-specific strategies are key components in achieving successful brand collaborations and fostering meaningful consumer engagement.

In the ever-evolving landscape of influence marketing, case studies serve as illuminating beacons, providing insights into the transformative power of strategic collaborations between brands and influencers. Here are two compelling case studies that vividly showcase the success of influencer campaigns in driving brand visibility, engagement, and business outcomes:

Nike's Collaboration with Cristiano Ronaldo (leveraging Ronaldo's immense global following, Nike's campaign reached over 200 million people, resulting in a significant boost in sales and brand engagement);

Fashion Nova on Instagram (with partnerships with various fashion influencers on Instagram, Fashion Nova experienced a rapid rise, becoming one of the most searched-for fashion brands on the platform) (Influence Marketing Hub, 2023).

The provided examples of successful influencer campaigns underscore the transformative impact that influence marketing can have on brand visibility, sales, and engagement. These cases go beyond mere endorsements, portraying the strategic brilliance of aligning with influencers who possess a powerful resonance with their audiences.

Nike's collaboration with Cristiano Ronaldo exemplifies the global reach and influence that a high-profile influencer can bring to a brand. Leveraging Ronaldo's immense popularity and massive global following, Nike's campaign managed to reach over 200 million people. This staggering outreach not only enhanced brand visibility but also translated into tangible results, with a significant boost in sales and heightened brand engagement. The success of this collaboration highlights the potential of influence marketing to transcend geographical boundaries, effectively reaching and resonating with diverse audiences on a global scale.

Fashion Nova's ascent to becoming one of the most searched-for fashion brands on Instagram provides another compelling example of influence marketing's impact. Through strategic partnerships with various fashion influencers on the platform, Fashion Nova harnessed the visual and interactive nature of Instagram to rapidly ascend in the highly competitive fashion industry. The collaboration resulted in increased brand discovery, engagement, and a notable surge in online searches for the brand. This case exemplifies how influence marketing, when strategically aligned with the platform's strengths and the preferences of its user base, can propel a brand to the forefront of consumer consciousness.

These examples collectively highlight the tangible outcomes that strategic influencer collaborations can achieve, transcending industry boundaries. The success stories of Nike and Fashion Nova underscore the dynamic nature of influence marketing, where authentic partnerships with influencers who authentically resonate with their audiences can drive not only brand visibility but also lead to measurable business outcomes. In essence, these examples showcase the transformative power of influencer marketing, emphasizing the strategic importance of aligning with influencers who seamlessly integrate with a brand's identity and effectively connect with their target demographic.

2. Exploration of the reach and impact of influencers on various platforms

The influence of social media influencers is not uniform across platforms; it's a dynamic landscape where the nature of content, audience demographics, and engagement mechanisms vary significantly (Pinto and Paramita, 2021).

Instagram stands as a powerhouse for influence marketing, offering a visually-driven environment that resonates with over a billion monthly active users. Influencers on Instagram leverage the platform's emphasis on aesthetics, storytelling, and engagement. The platform's Stories, IGTV, and Reels features provide influencers with diverse formats to connect with their audience authentic-cally. The highly interactive nature of Instagram fosters direct engagement, and the platform's Explore page serves as a discoverability hub, expanding an influencer's reach beyond their immediate followers.

YouTube, known for its longer-form content, creates an environment where influencers can delve into detailed narratives, tutorials, reviews, and lifestyle content. The platform's vast user base and search-friendly nature make it conducive for influencers to build niche communities around specific topics. Influencers on YouTube often establish deeper connections with their audience through in-depth content, leading to higher levels of trust and engagement. The platform's algorithm encourages content discoverability, contributing to sustained visibility and influence.

TikTok has emerged as a frontrunner in short-form, creative content, captivating the attention of a predominantly younger audience. Influencers on TikTok thrive on the platform's algorithm-driven exposure, with the potential for videos to go viral and reach millions swiftly. The platform's unique duet and collaboration features enhance the interconnectedness of influencers, fostering trends and challenges that quickly permeate the community. TikTok's emphasis on authenticity and entertainment creates an environment where influencers can rapidly amass substantial followings.

Twitter, with its real-time nature, provides a space where influencers can engage in immediate and dynamic conversations. Influencers on Twitter often establish themselves as thought leaders, sharing opinions, insights, and participating in trending discussions. The platform's retweet and like functionalities contribute to content amplification, allowing influencers to extend their reach beyond their follower count. Twitter's role in breaking news and fostering discourse makes it a unique space for influencers to shape conversations and influence public opinion.

While often overshadowed by other platforms, *Facebook* remains a significant space for influence marketing. With a diverse user base, influencers on Facebook focus on community building and leveraging various content formats, including text, images, and videos. Facebook Groups serve as hubs for niche communities, and live video features enhance real-time interaction. Influencers on Facebook often adopt a multi-format approach, tailoring content to suit the preferences of their audience within the platform's expansive ecosystem.

The exploration of influencers across various platforms reveals a dynamic landscape where content, engagement mechanisms, and audience dynamics play pivotal roles. Successful influencer strategies hinge on understanding the unique attributes of each platform and tailoring content to resonate authentically with the audience's expectations. As we navigate this diverse influencer landscape, it becomes evident that the most impactful campaigns are those that leverage the inherent strengths of each platform, creating a harmonious interplay between content, influencer authenticity, and audience engagement.

3. Peculiarities of interaction between influencers, brands and consumers

3.1. Influence formation of an influential person on brand perception

Social media influencers are individuals who have established credibility and a large following on various social media platforms (Cheung et al., 2022). They leverage their expertise, authenticity, and engaging content to influence their audience's opinions, behaviors, and purchasing decisions. *Table 3* outlining the characteristics of social media influencers provides valuable insights into the dynamic landscape of influence marketing.

Table 3

Characteristics	Description	
Reach and audience	Influencers typically have a substantial following on platforms like Instagram, YouTube, TikTok, or Twitter. Their audience can range from niche to broad demographics	
Content authenticity	Influencers create authentic and relatable content, often sharing personal experiences, opinions, or expertise. Authenticity is a key factor in building trust with their audience	
Engagement levels	High engagement rates, including likes, comments, and shares, demonstrate the influencer's ability to connect with and captivate their audience	
Niche expertise	Many influencers specialize in specific niches such as fashion, beauty, fitness, travel, or technology. Their expertise enhances their credibility within their chosen domain.	
Platform diversity	Influencers may be active on multiple platforms, adapting their content to suit each one, showcasing versatility and adaptability	
Collaborations	Partnerships with brands and other influencers showcase their influence and contribute to their overall brand image	

Characteristics of social media influencers

Source: own development.

The exploration of the characteristics of social media influencers unveils nuanced facets crucial for understanding their impact on brand perception and consumer engagement. The magnitude of an influencer's following across platforms is more than just a metric; it's a gateway to potential consumer reach. Beyond numerical metrics, the diversity of an influencer's audience, spanning from niche communities to broad demographics, allows brands to tailor their messaging for optimal resonance. Authenticity emerges as the linchpin of influence marketing success. Influencers craft content that is not merely promotional but authentic, weaving in personal experiences, opinions, or domain expertise. This authenticity fosters a genuine connection with their audience, becoming a powerful conduit for positively shaping brand perception.

Beyond mere follower counts, high engagement metrics signify an influencer's ability to cultivate a community that actively participates in discussions. Elevated likes, comments, and shares indicate a deeper connection, providing brands with a valuable channel for heightened consumer engagement and interaction. Niche expertise elevates an influencer's credibility within specific domains. Whether it's fashion, beauty, fitness, or technology, influencers with focused expertise become conduits for brands seeking authentic collaborations. This expertise ensures that the influencer's endorsement aligns seamlessly with the brand, enhancing the impact on the target audience. Influencers' adeptness at navigating multiple platforms is a testament to their versatility. Adapting content to suit the unique dynamics of each platform showcases a deep understanding of their audience. Brands, leveraging this diversity, gain access to a multifaceted approach for reaching a broader audience and staying attuned to evolving social media trends. Collaborations, both with brands and fellow influencers, serve as powerful endorsements. Beyond being promotional, successful collaborations enhance an influencer's credibility and influence. Brands benefit by aligning with influencers who have a history of authentic partnerships, amplifying the positive impact on brand perception.

The interconnected nature of these characteristics paints a holistic picture of social media influencers as pivotal conduits for brand messaging (Shan et al., 2020). The interplay of reach, authenticity, engagement, expertise, platform adaptability, and collaborations collectively shapes the influencer's impact on brand perception, establishing a framework for fostering meaningful and sustained consumer engagement.

As influence marketing has evolved, various categories of influencers have emerged (*Table 4*).

Table 4

Influencer Types	Description
Macro-Influencers	Have a large following, often in the millions. They are recognizable figures and may collaborate with major brands
Micro-Influencers	Have a smaller, more niche audience but often boast higher engagement rates. Ideal for targeted marketing efforts
Nano-Influencers	Typically have a smaller following but highly engaged. They often focus on specific local or niche communities

Evolution of influencer types

Source: own development.

Table 4 delving into the evolution of influencer types presents a rich tapestry of the ever-evolving landscape of influence marketing, showcasing the distinct characteristics and significance of each category.

Macro-influencers boast a massive following, often reaching into the millions. They are recognizable figures, frequently collaborating with major brands. The prominence of macro-influencers lies in their widespread reach, allowing brands to tap into expansive audiences. Recognizable figures lend credibility and familiarity, creating a potential gateway for brands to access diverse markets.

Micro-influencers have a smaller, more niche audience but tend to exhibit higher engagement rates. They are ideal for targeted marketing efforts. Microinfluencers, despite their smaller reach, offer unique advantages. Their niche audience is often more engaged and trusts their opinions, making them powerful advocates for targeted brand messaging. The authenticity associated with microinfluencers is a key asset for brands seeking genuine connections.

MARKETING

Nano-influencers typically have a smaller following but highly engaged. They often focus on specific local or niche communities. The rise of nano-influencers signifies a shift towards hyper-local and hyper-engaged communities. While their reach may be limited, the depth of engagement and influence within specific niches can lead to highly impactful marketing campaigns, particularly for brands targeting localized markets.

The progression from macro to micro to nano influencers reflects a strategic diversification in influence marketing approaches. Brands are increasingly recognizing the value of targeted, authentic connections over sheer follower numbers. Collaborations with macro-influencers are akin to mainstream advertising, whereas micro and nano influencers bring a more grassroots, community-driven approach. This evolution aligns with a broader societal shift towards valuing authenticity and individualized connections in the digital landscape.

Brands need to align their influencer strategy with their specific goals (Duh and Thabethe, 2021). Macro-influencers offer broad visibility, micro-influencers offer engagement, and nano-influencers offer localized authenticity. Combining influencer types in a holistic strategy allows brands to leverage the strengths of each category, creating a comprehensive approach that resonates with diverse audience segments.

Regardless of the influencer category, the human element remains pivotal. Audiences crave authenticity, relatability, and genuine connections. Successful influence marketing recognizes and integrates these humancentric elements, irrespective of follower counts.

The evolution of influencer types signifies a nuanced shift towards authenticity, targeted engagement, and community-driven connections. Understanding the strengths and strategic implications of each category empowers brands to navigate the influence marketing landscape with precision and relevance.

3.2. Brand perception and social media influencers

In the contemporary landscape of digital marketing, the symbiotic relationship between brands and social media influencers plays a pivotal role in shaping brand perception.

Social media influencers emerge as transformative architects of brand perception, orchestrating a profound influence that transcends traditional marketing boundaries. Their impact extends beyond promotional content, delving into the realms of storytelling, authenticity, and relatability, sculpting a narrative that resonates intimately with their audience. Through strategic collaborations, authentic storytelling, and a curated visual language, influencers possess the unique ability to shape and mold the narrative surrounding a brand.

Influencers navigate the digital landscape with a strategic finesse that transforms brand engagement into an immersive experience. By strategically

collaborating with influencers whose values align with the brand's ethos, companies can tap into a curated narrative that seamlessly integrates with the influencer's personal brand. These collaborations extend beyond mere endorsements, becoming a harmonious symphony where the influencer acts as a cultural mediator, translating brand messages into a language that resonates authentically with their audience.

The power of influencers lies in their ability to craft narratives that transcend the traditional boundaries of advertising. Authentic storytelling becomes a catalyst for building emotional connections. Whether through captivating lifestyle shots, genuine product reviews, or behind-the-scenes glimpses, influencers weave a narrative that extends beyond product features, emphasizing the experience and value a brand brings to their lives. This authentic storytelling creates an emotional resonance, fostering a sense of intimacy that traditional advertising struggles to replicate.

Influencers curate content that serves as cultural currency within their dedicated communities. This curated content is more than a visual spectacle; it becomes a means of cultural expression that mirrors the influencer's lifestyle, values, and aspirations. Each post, video, or story contributes to the establishment of a visual identity that defines not only the influencer but also the brands they choose to associate with. In this symbiotic relationship, brands become woven into the fabric of cultural conversations, leveraging influencers as conduits for cultural relevance.

Endorsements by influencers are not just transactional; they become authentic touchpoints that resonate with the genuine experiences of the influencer. When an influencer authentically connects with a brand, their endorsement becomes a testament to the brand's credibility. Personal experiences shared by influencers humanize the brand, offering a transparent view into the influencer's relationship with the products or services. This transparency builds trust, fostering positive perceptions that extend beyond marketing messages into the realm of genuine connection.

Social media influencers are narrative sculptors, infusing brands with a cultural richness that transcends the transactional nature of traditional advertising. Through strategic collaborations, authentic storytelling, and a curated visual language, influencers create a narrative tapestry that resonates deeply with their audience, transforming brand perception into a dynamic and authentic experience within dedicated communities. In this interconnected digital era, influencers emerge as cultural conduits, shaping not only what we buy but how we perceive and engage with the brands that become woven into the fabric of our daily lives.

The linchpin of successful influence marketing reveals itself as the bedrock of trust and authenticity. Within an era marked by discerning audiences and an ever-expanding digital realm, the pursuit of genuine connections is paramount. Influencers, with their authentic narratives and relatable personas, emerge as the architects of this trust, bridging the perceptual gap between brands and consumers. Their ability to cultivate an authentic voice, coupled with a genuine connection with their audience, establishes a precious currency in the digital age-*trust*.

At the heart of influence marketing's success lies the authenticity embedded in the narratives crafted by influencers. In a world inundated with polished advertising messages, audiences crave realness and relatability. Influencers, by sharing authentic stories from their lives, experiences, and values, build a bridge of trust with their followers. The authenticity of their content resonates with audiences seeking more than just promotional material; it becomes a source of genuine connection and shared experiences.

Influencers, often celebrated for their relatable personas, stand as living testimonials to the brands they endorse. Their lifestyles, preferences, and candid moments create a sense of familiarity, transforming the influencer from a distant figure to a trusted friend. This relatability is a catalyst for trust, as audiences feel a genuine connection with influencers who mirror their aspirations, challenges, and daily lives. In this context, influence marketing becomes a powerful tool for brands to position themselves as approachable and relatable entities in the eyes of their target audience.

In the era of skepticism, where consumers approach marketing messages with a discerning eye, the trust established by influencers acts as a formidable bridge. Skeptical consumers, inundated with traditional advertising tactics, place immense value on recommendations from individuals they perceive as authentic. Influencers, as trusted voices within their niche communities, act as intermediaries, transforming skepticism into belief. Their endorsement becomes a form of social proof, assuring audiences that the brand is not just a product but an authentic choice backed by someone they trust.

In this nuanced context, influencer partnerships evolve beyond mere promotional endeavors; they become strategic avenues for brands to cultivate trust and build authentic relationships. Through influencer collaborations, brands gain access to the trust reservoir established by influencers, allowing them to tap into a dedicated audience base. The ongoing relationship between influencers and their followers provides a fertile ground for brands to sow the seeds of trust, cultivating enduring connections that extend beyond individual campaigns.

At the core of influence marketing's success is the recognition that trust and authenticity are not just buzzwords but essential elements that forge meaningful connections. Influencers, with their authentic narratives and relatable personas, become conduits for brands to traverse the terrain of skepticism and build enduring relationships with their target audience. In this symbiotic dance, influence marketing emerges as more than a transaction; it becomes a journey towards fostering positive brand perceptions rooted in trust and authenticity.

Influencers transcend their traditional role as mere conduits for promotional content; they emerge as instrumental architects shaping and reinforcing a brand's identity and values. The essence of this transformative role lies in the strategic alignment between influencers and brands, forging a partnership that extends beyond transactional promotion to the creation of a cohesive brand narrative rooted in shared ethos.

Influencers, chosen with precision, act as strategic partners in the communication of a consistent and coherent brand message. Companies strategically align with influencers whose personal brand ethos harmonizes with the values and mission of the brand. This alignment ensures that the influencer seamlessly integrates the brand into their content, creating a narrative that not only endorses the product but embodies the overarching values of the brand. The result is a unified and cohesive messaging strategy that resonates authentically with the audience.

Far beyond being mere endorsers, influencers evolve into brand ambassadors who personify and amplify the values, mission, and personality of the brand. Their role extends beyond the promotion of products; they become living embodiments of the brand identity. Through their daily lives, interactions, and content creation, influencers breathe life into the brand narrative, infusing it with a human touch that resonates with their audience. This personal connection builds a more profound and lasting impression, as the brand's story becomes intertwined with the influencer's own journey.

The alignment between influencers and brands contributes to the weaving of a cohesive brand narrative that extends beyond the confines of traditional advertising methods. Influencers, with their authentic storytelling and relatable personas, become storytellers who contribute chapters to the evolving narrative of the brand. This dynamic storytelling approach engages audiences in a continuous dialogue, fostering a sense of community and connection that transcends the limitations of one-off campaigns.

The impact of influencers on brand identity is not confined to transactional exchanges; it reflects a deeper and more meaningful connection with the values and aspirations of the target audience. Through the shared values communicated by influencers, brands solidify their position in the hearts and minds of consumers. This connection extends beyond product preferences to a shared identity, where consumers see the brand not just as a provider of goods but as a reflection of their own values and lifestyle.

Influencers metamorphose into architects of brand identity, contributing to a narrative that extends beyond promotional endeavors. The strategic alignment between influencers and brands transcends the transactional nature of marketing, fostering a connection that resonates with the audience on a profound level. Through this symbiotic relationship, influence marketing becomes a powerful tool not only for driving short-term sales but for cultivating enduring brand loyalty anchored in shared values and authentic storytelling.

The intersection of brand perception and social media influencers is a dynamic realm where authenticity, trust, and alignment of values create a powerful synergy. As brands navigate this landscape, understanding the intricate ways in which influencers contribute to brand perception becomes imperative for crafting strategies that resonate authentically with today's discerning consumers.

3.3. Consumer engagement through social media influencers

In the dynamic landscape of digital marketing, the role of social media influencers extends beyond brand promotion; it serves as a catalyst for consumer engagement.

Social media influencers play a pivotal role in driving consumer engagement, creating a two-way dialogue between brands and their audience. Through authentic content, relatable narratives, and interactive features, influencers captivate and sustain the attention of their followers. This engagement extends beyond passive consumption to active participation, fostering a sense of community and connection. Influencers act as catalysts, turning audiences into active participants in brand stories, discussions, and experiences, thereby amplifying the overall impact of a marketing campaign (*Table 5*).

Table 5

Metric	Description	Analysis
Engagement rate	Interactions (likes, comments, shares) per follower	Measures the depth of audience involvement; higher rates indicate a more engaged audience
Click-through rate (CTR)	Percentage of viewers who clicked on included links	Reflects the effectiveness of influencer content in driving audience to take action. Higher CTRs suggest strong content resonance
Comments and conversations	Quantity and quality of comments generated	Indicates the level of active engagement and the potential for community-building around the content
Brand mentions and tags	Frequency of brand mentions and tags by the audience	Demonstrates the extent to which the brand is organically integrated into audience conversations
Follower growth	Growth in influencer's follower count during campaign	Reflects the campaign's impact on expanding the brand's reach through the influencer's audience
Survey and feedback responses	Direct feedback on audience sentiments and preferences	Provides qualitative insights into audience perceptions and preferences for more tailored future campaigns

Types of consumer engagement metrics

Source: own development.

The effectiveness of consumer engagement through influencers hinges on the synergy between brands and influencers. Strategic collaboration is essential for creating content that resonates authentically with the target audience. This involves aligning brand values with the influencer's persona, allowing for seamless integration of brand messaging into the influencer's content. Additionally, fostering creativity and granting influencers creative freedom within brand guidelines contributes to the development of compelling content that stimulates audience engagement. Establishing clear communication channels, setting mutual expectations, and building long-term relationships are pivotal elements in creating impactful and enduring collaborations (*Table 6*).

Table 6

Strategy	Description	Analysis
Brand-influencer alignment	Aligning brand values with the influencer's persona	Ensures that influencer content seamlessly integrates with the brand's identity, fostering authenticity
Creative freedom and guidelines	Balancing creative freedom with brand guidelines	Allows for creativity while maintaining brand consistency; striking the right balance is crucial for impactful content
Clear communication channels	Establishing effective communication channels	Facilitates smooth collaboration and ensures that both parties are aligned in terms of campaign goals and expectations
Mutual expectations	Setting clear mutual expectations for the campaign	A transparent understanding of roles and goals minimizes misunderstandings and enhances collaboration effectiveness
Long-term relationship building	Fostering long-term relationships for consistency	Consistent collaboration builds trust and allows for more cohesive and enduring brand narratives

Key strategies for collaborating with influencers

Source: own development.

Measuring the success of influencer campaigns in terms of consumer engagement requires a thoughtful selection of metrics. Beyond traditional metrics like reach and impressions, key performance indicators (KPIs) for consumer engagement are presented in the *Table 7*.

Table 7

KPI	Description	Analysis
Engagement rate	Interactions per follower	High engagement rates indicate content resonance and the potential for brand loyalty among the audience
CTR	Percentage of viewers who clicked on links	A high CTR suggests effective content that motivates the audience to take desired actions
Comments	Quantity and quality of comments generated	Meaningful comments indicate a strong connection between the audience and the content, fostering a sense of community
Brand mentions and tags	Frequency of brand mentions and tags by the audience	Frequent mentions signify active brand integration into the influencer's community, contributing to brand visibility
Follower growth	Growth in influencer's follower count during campaign	Positive growth indicates the campaign's impact on expanding the brand's reach through the influencer's audience
Survey and feedback	Direct feedback on audience sentiments and preferences	Valuable qualitative insights help tailor future campaigns to better meet audience expectations and preferences

KPIs for consumer engagement

Source: own development.

ISSN 2786-7978; eISSN 2786-7986. SCIENTIA FRUCTUOSA. 2024. N
e2

The success of consumer engagement through social media influencers relies on a harmonious blend of strategic collaboration, authentic content creation, and the meticulous measurement of metrics that reflect active audience participation. As brands and influencers navigate this collaborative journey, the impact on consumer engagement becomes not just a quantitative metric but a qualitative reflection of the depth and resonance achieved in forging meaningful connections with the audience.

3.4. Challenges and ethical considerations

As influence marketing continues to evolve, it brings forth a spectrum of challenges and ethical considerations that demand scrutiny. In the dynamic landscape of influence marketing, several challenges can impede the seamless execution of campaigns (*Table 8*).

Table 8

Challenge	Description
Saturation and authenticity fatigue	The oversaturation of influencer content may lead to audiences becoming fatigued and skeptical about authenticity
Misalignment of values and messaging	The potential misalignment of influencer values with those of the brand can dilute the intended brand message
Influencer fraud and fake engagement	The prevalence of fake followers and engagement metrics poses a challenge in accurately gauging an influencer's true reach and impact
Evolving algorithms and platform changes	Frequent changes in social media algorithms can affect the visibility and reach of influencer content, requiring adaptive strategies

Challenges in influence marketing

Source: own development.

The challenge of saturation and authenticity fatigue arises from the sheer volume of influencer content inundating digital platforms. To address this, brands should emphasize quality over quantity. Collaborating with micro-influencers, who often boast niche and engaged audiences, can mitigate saturation concerns. Additionally, adopting diverse content formats, such as behind-the-scenes glimpses, can inject freshness and authenticity into campaigns.

The misalignment of influencer values with the brand's messaging can dilute the campaign's impact. To counter this, brands must conduct thorough influencer vetting processes. This involves not only analyzing an influencer's content but also assessing their values and audience demographics. Clear communication and alignment meetings ensure that both parties share a unified vision, minimizing the risk of conflicting messages.

In the era of influencer fraud, brands must employ advanced analytics tools to scrutinize an influencer's audience authenticity. Analyzing engagement patterns, scrutinizing follower growth rates, and using third-party tools can help identify signs of fake engagement. Establishing partnerships with influencers who prioritize genuine audience building and engagement becomes crucial in circumventing this challenge.

The ever-changing landscape of social media algorithms poses a challenge in maintaining consistent visibility. Brands must stay abreast of platform updates and tailor strategies accordingly. Diversifying across multiple platforms helps mitigate the impact of algorithm changes. Investing in paid promotions alongside influencer collaborations ensures a broader reach, providing a buffer against unforeseen algorithmic fluctuations.

Transparency and authenticity are pillars upon which successful influence marketing campaigns stand. Addressing these issues is crucial for building trust with the audience and sustaining long-term relationships (*Table 9*).

Table 9

Strategy	Description
Clear disclosure policies	Implementing transparent disclosure policies to inform the audience about sponsored content
Authenticity in content creation	Prioritizing authentic content creation that aligns with the influencer's genuine experiences and values
Genuine product integration	Ensuring genuine integration of products or services into the influencer's life to maintain authenticity
Honest communication with the audience	Encouraging influencers to communicate openly with their audience about partnerships and sponsored content

Strategies for ensuring transparency and authenticity

Source: own development.

Clear disclosure policies are essential to meet regulatory requirements and maintain transparency. Brands should collaboratively establish guidelines with influencers, specifying how disclosures should be presented. Incorporating these policies into influencer contracts ensures legal compliance and fosters trust among the audience.

Prioritizing authenticity in content creation involves empowering influencers to retain creative control. Encouraging genuine storytelling and real-life experiences resonates more with audiences. Brands should provide influencers with the freedom to incorporate products into their lives organically, reinforcing authenticity and building a stronger emotional connection with the audience.

Genuine product integration goes beyond surface-level endorsements. Brands should collaborate with influencers who genuinely resonate with the product or service. Incorporating products into the influencer's daily life in a natural, unforced manner enhances authenticity. This strategy fosters a perception of credibility, as audiences perceive the product as an integral part of the influencer's lifestyle.

Honest communication forms the bedrock of transparency. Influencers should communicate openly with their audience about sponsored content, sharing the reasons behind partnerships. Encouraging influencers to be forthright about compensation and collaborations enhances credibility. This approach establishes a relationship based on trust, contributing to longterm audience loyalty.

Controversies and negative behavior by influencers can have farreaching consequences, impacting both brands and the influencers themselves. Navigating these challenges requires a proactive approach and swift responses *Table 10*.

Table 10

Mitigation Strategy	Description
Crisis communication plans	Developing robust crisis communication plans to address controversies promptly and transparently
Collaborative decision-making	Collaborating closely with influencers in decision-making processes to avoid potential pitfalls
Regular audits and compliance checks	Conducting regular audits to ensure influencers comply with ethical guidelines and brand standards
Learning from past incidents	Utilizing past controversies as learning experiences to enhance future influencer partnerships

Mitigating the impact of controversies

Source: own development.

Crisis communication plans are essential for mitigating the impact of controversies. Brands must proactively anticipate potential issues and develop robust communication plans. Immediate and transparent responses during crises demonstrate accountability and a commitment to addressing concerns. This strategy aids in containing the fallout and rebuilding trust.

Collaborative decision-making involves fostering a partnership where influencers are actively involved in strategic discussions. By including influencers in decision-making processes, brands gain valuable insights into potential challenges and concerns. This approach minimizes the likelihood of missteps and ensures that both parties share responsibility in decision outcomes.

Regular audits and compliance checks are proactive measures to maintain ethical standards. Periodic evaluations of influencer content and behavior against brand guidelines help identify any deviations. Collaborative audits, where influencers actively participate, contribute to a transparent process, reinforcing the importance of adherence to ethical standards.

Learning from past incidents involves a continuous improvement mindset. Brands should conduct thorough post-campaign analyses after any controversy, identifying areas for improvement. Implementing lessons learned from past incidents enables brands to refine their strategies, policies, and selection criteria for future influencer partnerships.

Navigating the challenges and ethical considerations in influence marketing requires a proactive and adaptive approach. By acknowledging these issues and implementing strategic measures, brands can foster a more transparent and ethical influence marketing landscape.

3.5. Future trends and innovations

As influence marketing continues to evolve, it is essential to explore the emerging trends and innovations shaping the future landscape (*Table 11*).

Table 11

Trend	Description	Analysis
Nano-influencers and hyper-personalization	Rise of smaller influencers with niche, engaged audiences	Shift towards quality engagement and targeted campaigns
Long-form content and storytelling	Emphasis on narrative-driven content in longer formats	Growing preference for immersive storytelling to captivate audiences
Sustainability and purpose-driven collaborations	Alignment with influencers advocating for social and environmental causes	Focus on purpose-driven campaigns for a positive societal impact

Emerging trends in influence marketing

Source: own development.

The rise of nano-influencers, individuals with smaller but highly engaged audiences, represents a shift towards hyper-personalization. Brands are recognizing the potential of nano-influencers to create niche and authentic connections with specific demographics. This trend emphasizes quality engagement over sheer reach, allowing for more personalized and targeted campaigns.

Long-form content and storytelling are gaining prominence as influencers seek to create more immersive narratives. Platforms like Instagram's IGTV and YouTube continue to grow as influencers leverage these formats to tell more detailed and compelling stories. Brands are likely to invest in partnerships that facilitate longer, more narrative-driven content to captivate audiences on a deeper level.

As consumers become more conscious of environmental and social issues, brands are increasingly aligning with influencers who advocate for sustainability and social causes. Future trends indicate a rise in purposedriven collaborations where influencers act as advocates for brands committed to making a positive impact. Authenticity in supporting meaningful causes will be a key factor in driving consumer trust (*Table 12*).

Table 12

Innovation	Description	Analysis
Virtual and augmented	Incorporation of AR and VR	Utilization of immersive technologies
reality integration	for enhanced user experiences	to engage audiences more deeply
AI-driven influencer	AI algorithms for precise	Streamlining influencer selection and
matching and	influencer matching and	improving campaign efficiency
campaign optimization	optimized campaigns	
Ephemeral content and real-time engagement	Utilization of Stories for real- time and ephemeral content	Emphasis on dynamic and authentic engagement for immediacy and exclusivity

Innovations shaping brand-influencer relationships

Source: own development.

ISSN 2786-7978; eISSN 2786-7986. SCIENTIA FRUCTUOSA. 2024. N
º2

The integration of virtual and augmented reality into influence marketing is an innovative frontier. Brands are exploring ways to enhance user experiences by leveraging AR and VR technologies. Influencers may collaborate on campaigns that allow audiences to interact with products virtually, creating a more immersive and engaging brand experience.

Artificial intelligence is revolutionizing influence marketing by enabling more precise influencer matching and campaign optimization. AI algorithms analyze vast datasets to identify influencers whose audience aligns with a brand's target demographics. This innovation streamlines the influencer selection process, enhancing the efficiency and effectiveness of campaigns.

Ephemeral content, such as Stories on platforms like Instagram and Snapchat, is becoming integral to influence marketing. Brands are likely to embrace real-time engagement through ephemeral content, enabling influencers to connect with their audience in the moment. This dynamic and authentic approach fosters a sense of immediacy and exclusivity, driving higher engagement rates (*Table 13*).

Table 13

Prediction	Description	Analysis
Rise of virtual influencers and avatars	Emergence of computer- generated influencers	Redefinition of authenticity and creative storytelling possibilities
Integrated shopping experiences	Seamless in-app shopping experiences linked to influencers	Enhanced e-commerce integration for a frictionless purchase journey
Enhanced data analytics and measurement tools	Evolution of tools for deeper insights into audience behaviors	Importance of advanced analytics for demonstrating ROI and refining strategies

Predictions for the evolution of influence marketing

Source: own development.

The evolution of influence marketing may witness the rise of virtual influencers and avatars. Brands may explore collaborations with computergenerated influencers to curate a unique and stylized brand image. This trend could redefine authenticity in influence marketing, opening new creative possibilities for brand storytelling.

The future of influence marketing may see a seamless integration of shopping experiences within social media platforms. Influencers may directly link products to in-app purchasing, providing a frictionless shopping journey for their followers. This integration enhances the e-commerce aspect of influence marketing, making the purchase journey more convenient for consumers.

Predictions indicate an evolution in data analytics and measurement tools for influence marketing. Brands will likely invest in advanced tools that provide deeper insights into audience behaviors, allowing for more informed decision-making. Enhanced data analytics will become integral to demonstrating ROI and refining future influencer strategies. In conclusion, the future of influence marketing is marked by a dynamic interplay of emerging trends and innovative technologies. Brands that adapt to these shifts and embrace the evolving landscape stand to create more authentic, engaging, and impactful influencer campaigns.

Conclusions

In concluding this comprehensive research of the social media influencers' impact on brand perception and consumer engagement, the findings align meticulously with the stated purpose of the article. The overarching aim was to dissect the intricate dynamics of influence marketing, transcending conventional strategies, and contributing nuanced insights for marketers, researchers, and industry professionals.

Addressing the first facet of the aim, the examination of influencer characteristics revealed that authenticity and relatability indeed play pivotal roles in shaping brand image. Influencers, with their unique traits, emerge as cultural mediators who contribute significantly to the establishment of a relatable brand identity. This reaffirms the hypothesis that influencers possess a profound capacity to shape how audiences perceive brands, fostering not only recognition but also a sense of trust.

Moving on to the evolution of influencer types, the research showcased a shift from traditional advertising to more nuanced storytelling and community building. Successful campaign case studies illustrated tangible impacts, emphasizing the strategic collaborations that transcend industries. These findings underscore the transformative nature of influence marketing, demonstrating its ability to adapt and redefine brand-consumer interactions.

The exploration of influencers' role in driving consumer engagement yielded valuable insights. Strategies for collaboration and metrics for measurement were presented, providing marketers with actionable tools to enhance their consumer engagement initiatives. This directly aligns with the purpose of guiding marketers through challenges and refining strategies based on emerging trends, fostering responsible and effective influencer campaigns.

Additionally, the analysis of challenges and ethical considerations within influence marketing served to address potential pitfalls and offered a roadmap for navigating the ethical landscape of this dynamic field. The strategic plan of the article, culminating in the exploration of emerging trends and innovations, ensures that the relevance of these findings extends beyond the present, guiding future endeavors in the influence marketing landscape.

In essence, the conclusions drawn from this research underscore the intrinsic connection between influencer characteristics, strategic collaborations, and the evolving landscape of consumer engagement. These insights provide a foundational understanding for stakeholders, serving as a compass for navigating the intricate world of influence marketing. The aim of the article has been successfully achieved, offering a detailed concise answer to each question posed in formulating the research aims, thereby determining the relevance and significance of the findings.

REFERENCES

AlFarraj, O., Alalwan, A. A., Obeidat, Z. M., Baabdullah, A., Aldmour, R., & Al-Haddad, S. (2021). Examining the Impact of Influencers' Credibility Dimensions: Attractiveness, Trustworthiness and Expertise on the Purchase Intention in the Aesthetic Dermatology Industry. *Review of International Business Strategy*, (31), 355-374.

Borchers, N. S., & Enke, N. (2022). "I've Never Seen a Client Say: "Tell the Influencer Not to Label This as Sponsored"": An Exploration into Influencer Industry Ethics. *Public Relations Review*, (48), 102235.

Cheung, M. L., Leung, W. K. S., Aw, E. C.-X., & Koay, K. Y. (2022). "I Follow What You Post!": The Role of Social Media Influencers' Content Characteristics in Consumers' Online Brand-Related Activities (COBRAs). *Journal of Retailing and Consumer Services*, (66), 102940.

Dennis, A. R., Wixom, B. H., & Vandenberg, R. J. (2001). Understanding Fit and Appropriation Effects in Group Support Systems via Meta-Analysis. MIS Quarterly, (25), 167-193.

Duh, H., & Thabethe, T. (2021). Attributes of Instagram Influencers Impacting Consumer Brand Engagement. *International Journal of Internet Marketing and Advertising*, (15), 1.

Fang, G. G., Qalati, S. A., Ostic, D., Shah, S. M. M., & Mirani, M. A. (2022). Effects of Entrepreneurial Orientation, Social Media, and Innovation Capabilities on SME Performance in Emerging Countries: A Mediated–Moderated Model. *Technology Analysis & Strategic Management*, (34), 1326-1338.

Gautam, O., & Jaitly, R. (2021). Impact of Social Media Influencers on Customer Engagement and Brand Perception. *International Journal of Internet Marketing and Advertising*, (15), 220.

Haenlein, M., Anadol, E., Farnsworth, T., Hugo, H., Hunichen, J., & Welte, D. (2020). Navigating the New Era of Influence Marketing: How to Be Successful on Instagram, TikTok, & Co. *California Management Review*, (63), 5-25.

Influence Marketing Hub. (2023). The State of Influence Marketing 2024: Benchmark Report. https://influencermarketing.benchmark-report/

Kim, D. Y., & Kim, H.-Y. (2021). Trust Me, Trust Me Not: A Nuanced View of Influence Marketing on Social Media. *Journal of Business Research*, (134), 223-232.

Medvedieva, K. (2023). Digital branding in the marketing strategy of enterprises. *Scientia Fructuosa*, (3). https://doi.org/10.31617/1.2023(149)03

Oduro, S., Adhal Nguar, K. D., De Nisco, A., Alharthi, R. H. E., Maccario, G., & Bruno, L. (2021). Corporate Social Responsibility and SME Performance: A Meta-Analysis. *Marketing Intelligence & Planning*, (40), 184-204.

Pinto, P. A., & Paramita, E. L. (2021). Social Media Influencer and Brand Loyalty on Generation Z: The Mediating Effect of Purchase Intention. *Diponegoro International Journal of Business*, (4), 105-115.

Reinikainen, H., Munnukka, J., Maity, D., & Luoma-aho, V. (2020). 'You Really Are a Great Big Sister' – Parasocial Relationships, Credibility, and the Moderating Role of Audience Comments in Influence Marketing. *Journal of Marketing Management*, (36), 279-298.

Shan, Y., Chen, K.-J., & Lin, J.-S. (Elaine). (2020). When Social Media Influencers Endorse Brands: The Effects of Self-Influencer Congruence, Parasocial Identification, and Perceived Endorser Motive. *International Journal of Advertising*, (39), 590-610.

Shen, B., Cheng, M., He, R., & Yang, M. (2022). Selling through Social Media Influencers in Influence Marketing: Participation-Based Contract versus Sales-Based Contract. Electronic Commerce Research.

Statista. (2023). Influence marketing worldwide – statistics & facts. https://www.statista.com/topics/2496/influence-marketing/

Vrontis, D., Makrides, A., Christofi, M., & Thrassou, A. (2021). Social Media Influence Marketing: A Systematic Review, Integrative Framework and Future Research Agenda. *International Journal of Consumer Studies*, (45), 617-644.

The author received no direct funding for this study.

Konopliannykova M. Influence marketing in social media. *Scientia fructuosa*. 2024. № 2. S. 118-144. https://doi.org/10.31617/ 1.2024(154)07

Received by the editorial office 06.02.2024. sent after revision 15.02.2024. Accepted for printing 23.02.2024. Published online 11.04.2024.

ISSN 2786-7978; eISSN 2786-7986. SCIENTIA FRUCTUOSA. 2024. № 2

Conflict of interest. The author certify that she doesn't have financial or non-financial interest in the subject matter or materials discussed in this manuscript; the author have no association with state bodies, any organizations or commercial entities having a financial interest in or financial conflict with the subject matter or research presented in the manuscript. Given that the author is affiliated with the institution that publishes this journal, which may cause potential conflict or suspicion of bias and therefore the final decision to publish this article (including the reviewers and editors) is made by the members of the Editorial Board who are not the employees of this institution.